



# Purchase User Guide

## V29.0

June 23, 2025

Crash Data & Analysis, Traffic Safety Division

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# 1. Document Information

## 1.1. Contributors

Please provide details of all contributors to this document.

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Owner	TxDOT	CDA
Contributor	TxDOT	L. Cox, J. Castillo, M. Dickerman, K. Fields, L. Kovar

## 1.2. Version Control

Please document all changes made to this document since initial distribution.

Date	Version	Author	Section	Amendment
4/17/2019	18.0	L. Cox	All	Updated entire document to match updates for 18.0 release.
9/23/2019	18.0	J. Castillo	All	Updated all sections to new format.
1/29/2020	20.0	M. Dickerman K. Fields	All, 3, 3.1, 4.4, 7	Review. Added language regarding who can purchase a non-redacted crash report to match the language used in Texas Transportation Code 550.065 (c) (4): Updated Help Desk Hours of Operation.
12/11/2020	21.0	M. Dickerman K. Fields	All	Review. Updated text and screen shots.
03/29/2021	22.0	L. Cox	All	Updated document for version 22.0 UI refresh
08/26/2024	28.0	L. Kovar	All	Updated entire document to match updates implemented in 23.0-28.0 releases
03/19/2025	29.0	L. Kovar, V. Koya	3	Updated the Search section (section 3) of the document to match updates made in 29.0 release
06/23/2025	29.0	L. Kovar	All	Updated document to match updates implemented in 29.0 release and updated screenshots due to the TxDOT logo banner being changed from blue to white this release.

## 2. Overview

TxDOT offers an application that will allow the public to purchase Texas Peace Officer's Crash Report (CR-3) online 24 hours per day, 7 days per week, and 365 days per year. Users are prompted to provide criteria to assist in searching for records. Once a report is purchased, additional copies can be made at no charge and a download feature is available for 10 days from the date of purchase. The public will be charged a minimal Texas.gov fee for Certified and Uncertified crash reports for credit/debit card purchases. There is no fee for electronic check (ACH) payments, however, there is a 10-day holding period before reports will be released. If a report is not found, there will not be a fee charged for Certified Letters of No Crash Record.

This service supports two current versions for the following browsers:

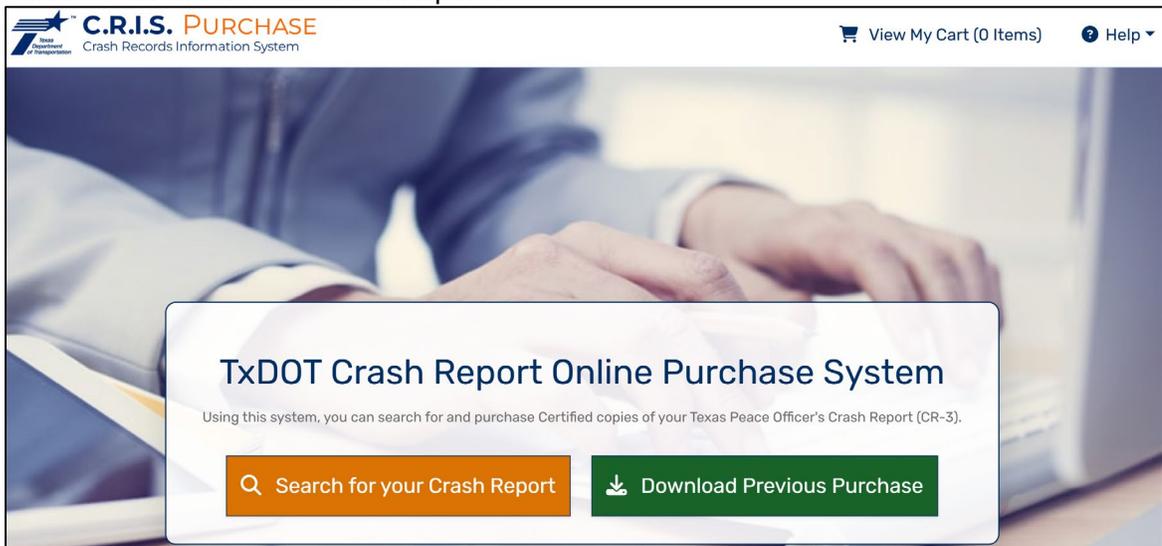
- Google Chrome
- Mozilla Firefox
- Microsoft Edge

CRIS – Crash Records Information System  
CROPS – Crash Report Online Purchase System

## 3. Search for Crash Reports

### 3.1. Purchase Navigation

1. Enter url: <https://cris.txdot.gov/public/purchase>
2. The C.R.I.S. Purchase screen is received.
3. Select 'Search for Your Crash Report'.



4. The 'Texas Crash Report Search and Purchase Disclaimer' screen is received. You must read and agree to the disclaimer to continue. To agree, select 'Accept'.

Home / Disclaimer

## Texas Crash Report Search and Purchase Disclaimer

Please accept the following disclaimer before continuing:

TxDOT has become aware of unapproved websites offering Texas Crash Reports, either for free, or for a fee. These websites are not affiliated with TxDOT and are not authorized providers of crash reporting for the State of Texas. To comply with Texas Transportation Code Chapter (TTC) 550, reports are provided by either the Department of Transportation, or by the agency which authored the report. Please report any such websites to TxDOT by notifying TRF\_CRASH@txdot.gov.

Upcoming changes pending: requiring CRIS accounts for purchasing crashes as an insurance company, radio or television station, newspaper and storage facilities.

Texas Transportation Code (TTC) §550.062 requires a law enforcement officer who investigates a crash and completes a Texas Peace Officer's Report (CR3) to submit the report to the Texas Department of Transportation (TxDOT) not later than the 10th day after the date of the crash. (TTC) §550.065 (c)(4) limits the release of a crash report to any person directly concerned in the accident or having a proper interest therein. To ensure compliance with TTC §550.065 (c)(4), TxDOT requires that a requestor of a crash report certify how they meet the requirements of §550.065 (c)(4) before they may obtain a non-redacted crash report.

[Accept](#)

5. The 'Crash Report Search' screen is received.

Home / Crash Report Search

## Crash Report Search

Crash Reports can be found by occupant name or Driver License number.

I want to search for my Crash Report using the following information:

The Name of a person or company involved in the crash

The Driver License/Identification Card Number of a person involved in the crash

⚠ It can take up to 14 days from the Crash Date for your Crash to appear in Search Results.

[Continue](#)

[Need Help?](#) Please go to the [Help Center](#) for answers to your questions or to contact support.

6. There are a couple of ways a user can search for a particular crash report:
  - a. Name – This can be for any person involved in a crash including drivers, occupants, pedestrians, pedalcyclist, property damage owners, etc.
  - b. Driver License Number/Identification Card Number – This can be for any driver (or primary) involved in a crash. The Driver License Number/Identification Card Number will not be collected for occupants involved in crashes.

**Note: It can take up to 14 days from the Crash Date for your Crash Report to appear in Search Results. If your crash happened in the last two weeks and your report is not available, please try again in a few days. If your crash happened more than two weeks ago and your report is not available, please reach out to the Investigating Agency, i.e. Police Department, to inquire if the report has been submitted.**

7. For assistance using the 'TxDOT Crash Report Online Purchase System,' click on the **Help Center**. The system navigates to the Help Center page where user can find answers to the questions by typing in a question under "How can we help you today" or click on "Chat with a representative" to connect with the CRIS Helpdesk. The Helpdesk is available to assist in real time from 7:00 am – 7:00 pm CST, 7 days a week, 365 days a year. Outside of the 7:00-7:00 window, an email will be sent to the Helpdesk, and they will get back with you the next business day.

▲ It can take up to **14 days** from the Crash Date for your Crash to appear in Search Results.

[Continue](#)

[Need Help?](#) Please go to the [Help Center](#) for answers to your questions or to contact support.

### 3.2. Search by Name

1. On the 'Crash Report Search' screen, select the '**Name**' of a person or company involved in the crash' radio button.
2. Select 'Continue'.

**C.R.I.S. PURCHASE**  
Crash Records Information System

View My Cart (0 Items) Help

Home / Crash Report Search

## Crash Report Search

Crash Reports can be found by occupant name or Driver License number.

I want to search for my Crash Report using the following information:

The Name of a person or company involved in the crash

The Driver License/Identification Card Number of a person involved in the crash

▲ It can take up to **14 days** from the Crash Date for your Crash to appear in Search Results.

[Continue](#)

[Need Help?](#) Please go to the [Help Center](#) for answers to your questions or to contact support.

3. The 'Search By Name' screen is received.

**C.R.I.S. PURCHASE**  
Crash Records Information System

View My Cart (0 Items) Help

Home / Crash Report Search / Search by Name

## Search By Name

Please complete the search form below in order to find your Crash Report

### Person Involved in Crash

First Name

Last Name or Company Name

### Additional Crash Information

County

City

Crash Date

Use MM/DD/YYYY format such as 09/01/2020 for September 1, 2020

[Show Advanced Fields...](#)

4. The First Name and Last Name fields are required for a Person Involved in Crash. *It is possible that multiple crash reports are found using only a First and Last name.*
5. Additional Information can be added to narrow the search results.
  - a. County – County in which the crash occurred
  - b. City – City in which the crash occurred
  - c. Crash Date – The date on which the crash occurred

6. If even more information is needed to narrow these results, select the 'Show Advanced Fields' link. The screen will expand to show more options to select.

Hide Advanced Fields...

License Plate Number

Investigating Agency

Investigator First Name

Investigator Last Name

Agency Case ID

Driver Date of Birth

Use MM/DD/YYYY format such as 09/01/2020 for September 1, 2020

**Roadway Information**

[Enter Street Information Instead](#)

Roadway System

Highway Number

Up to 5 characters and can only be numeric characters except the last character which maybe a letter. Examples include '35E' and '35W'.

**Tips for searching by name:**

- Either First Name or Last Name is required
- In order to be returned as a search result, a Crash Report must match all entered search criteria information

- License Plate Number – The license plate number for any vehicle involved in the crash.
- Investigating Agency – The law enforcement agency that investigated the crash and submitted the crash report. The agency name can be entered manually to search or use the 'Select from full List' link to view a full list of available options.
- Investigator First Name – The first name of the law enforcement officer that investigated the crash and submitted the crash report.
- Investigator Last Name – The last name of the law enforcement officer that investigated the crash and submitted the crash report.
- Agency Case ID – This is a unique value that is assigned to crash reports by the investigating agency. The format for this field can vary depending on the agency. *Please contact the investigating agency if this value is needed.*
- Driver Date of Birth – The date of birth for any driver involved in the crash. This field must be in MM/DD/YYYY format.
- Roadway System – Select the type of roadway and its associated Highway Number for the road that the crash occurred on.
- If the road does not have a highway number, select the 'Enter Street Information instead' link.

**Roadway Information**

[Enter Street Information Instead](#)

Roadway System

Highway Number

Up to 5 characters and can only be numeric characters except the last character which maybe a letter. Examples include '35E' and '35W'.

- The 'Street Information' window will open.

Roadway Information		
Enter Roadway Information Instead		
<b>Street Prefix</b> <input type="text" value="Type to Filter"/>	<b>Street Name</b> <input type="text"/>	<b>Street Suffix</b> <input type="text" value="Type to Filter"/>

- j. Street Prefix – The street prefix of the road that the crash occurred on.
  - k. Street Name – The street name of the road that the crash occurred on.
  - l. Street Suffix – The street suffix of the road that the crash occurred on.
7. Once search criteria has been entered, select 'Find my Crash Report' button to see the result(s).

**Tips for searching by name:**

- Either First Name or Last Name is required
- In order to be returned as a search result, a Crash Report must match all entered search criteria information

8. To return to the previous screen and start a new search, select the 'Start Over' button.

**Tips for searching by name:**

- Either First Name or Last Name is required
- In order to be returned as a search result, a Crash Report must match all entered search criteria information

9. For assistance using the 'Search By Name' system, click on the **Help Center**. The system navigates to the Help Center page where user can find answers to the questions by typing in the question under "How can we help you today" or click on "Chat with a representative" link to connect with the CRIS Helpdesk. The Helpdesk is available to assist in real time from 7:00 am – 7:00 pm CST, 7 days a week, 365 days a year. Outside of the 7:00 am-7:00 pm window, an email will be sent to the Helpdesk, and they will get back with you the next business day.

**Tips for searching by name:**

- Either First Name or Last Name is required
- In order to be returned as a search result, a Crash Report must match all entered search criteria information

## CRIS Purchase Help Center

Please use the topics and articles below to answer your questions about using the Purchase application.

How can we help you today?

Start typing your question...

### Purchase Help Topics

<h4>About the System</h4> <p>Questions About Crash Report Online Purchase System</p>	<h4>Fees and Payments</h4> <p>Questions About the costs involved for the Purchase</p>	<h4>Support</h4> <p>Questions About Contact Information and Technical Support</p>
--------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------

#### Contact TxDOT

- Call Us: 844-CRIS-HLP
- Online Chat: [Chat with a representative](#)

#### Helpful Links

- [Purchase User Guide](#)
- [Query](#)

### 3.3. Search by Driver License/Identification Card Number

1. On the 'Crash Report Search' screen, select the '**Driver License/Identification Card Number** of a person involved in the crash' radio button.

**C.R.I.S. PURCHASE**  
Crash Records Information System

Home / Crash Report Search

## Crash Report Search

Crash Reports can be found by occupant name or Driver License number.

I want to search for my Crash Report using the following information:

The Name of a person or company involved in the crash

**The Driver License/Identification Card Number of a person involved in the crash**

⚠ It can take up to 14 days from the Crash Date for your Crash to appear in Search Results.

[Continue](#)

[Need Help?](#) Please go to the [Help Center](#) for answers to your questions or to contact support.

2. A box will appear to enter the Driver License/Identification Card Number.

**C.R.I.S. PURCHASE**  
Crash Records Information System

Home / Crash Report Search

## Crash Report Search

Crash Reports can be found by occupant name or Driver License number.

I want to search for my Crash Report using the following information:

The Name of a person or company involved in the crash  
 The Driver License/Identification Card Number of a person involved in the crash

Driver License/Identification Card Number \*

▲ It can take up to 14 days from the Crash Date for your Crash to appear in Search Results.

[Continue](#)

Need Help? Please go to the [Help Center](#) for answers to your questions or to contact support.

3. Select 'Continue' to see the result(s).

## 4. Search Results

### 4.1. Multiple Search Results Returned

1. If the Search by Name feature is used, it is possible more than one result will be returned.
2. Example:

**Search Results**

At least 10 Crash Reports matched your [search criteria](#)

Place your mouse over the **Quick View** icons below to view additional information associated with each report in the list. When you find your desired crash report, click on the associated link. If you do not see your Crash Report you can modify your search criteria until you obtain the desired results.

Click a Crash Report link to see more details.

	Quick View	Crash Date	Crash Time	County	City
<a href="#">Crash Report 20090611</a>		05/05/2023	12:00 PM	TRAVIS	AUSTIN
<a href="#">Crash Report 19001692</a>		07/09/2022	5:01 PM	KAUFMAN	KEMP
<a href="#">Crash Report 18976984</a>		06/12/2022	2:00 PM	COLLIN	CELINA
<a href="#">Crash Report 20087293</a>		08/21/2021	10:00 AM	TRAVIS	AUSTIN
<a href="#">Crash Report 20087287</a>		02/12/2021	10:00 AM	TRAVIS	AUSTIN
<a href="#">Crash Report 20086850</a>		01/12/2021	10:00 AM	BASTROP	CEDAR CREEK
<a href="#">Crash Report 17924377</a>		10/21/2020	12:50 PM	NUECES	CORPUS CHRISTI
<a href="#">Crash Report 20087290</a>		07/21/2020	10:00 AM	TRAVIS	AUSTIN
<a href="#">Crash Report 20085973</a>		05/05/2020	12:00 PM	TRAVIS	AUSTIN
<a href="#">Crash Report 20086383</a>		01/01/2020	12:00 PM	TRAVIS	AUSTIN

[Modify Search](#) [Start New Search](#)

3. In the results grid the following information is provided:
  - a. Crash Date
  - b. Crash Time
  - c. County
  - d. City

- In addition, the user can hover over the Quick View icon for each crash to reveal more information related to the crash report:

**Search Results**  
At least 10 Crash Reports matched your [search criteria](#)

Place your mouse over the **Quick View** icons below to view additional information associated with each report in the list. When you find your desired crash report, click on the associated link. If you do not see your Crash Report you can modify your search criteria until you obtain the desired results.

Click a Crash Report link to see more details.

Crash Report ID	Quick View	Crash Time	County	City
<a href="#">Crash Report 20090611</a>	Q	12:00 PM	TRAVIS	AUSTIN
<a href="#">Crash Report 19001692</a>	Q	5:01 PM	KAUFMAN	KEMP
<a href="#">Crash Report 18976984</a>	Q	2:00 PM	COLLIN	CELINA
<a href="#">Crash Report 20087293</a>	Q	10:00 AM	TRAVIS	AUSTIN
<a href="#">Crash Report 20087287</a>	Q	10:00 AM	TRAVIS	AUSTIN
<a href="#">Crash Report 20086850</a>	Q	10:00 AM	BASTROP	CEDAR CREEK
<a href="#">Crash Report 17924377</a>	Q	12:50 PM	NUECES	CORPUS CHRISTI
<a href="#">Crash Report 20087290</a>	Q	10:00 AM	TRAVIS	AUSTIN
<a href="#">Crash Report 20085973</a>	Q	12:00 PM	TRAVIS	AUSTIN
<a href="#">Crash Report 20086383</a>	Q	12:00 PM	TRAVIS	AUSTIN

**Crash Report Quick View**  
 Crash ID: 20090611  
 Crash Date: 05/05/2023 12:00 PM  
 County: TRAVIS  
 City: AUSTIN  
 Agency: 10001  
 Case ID:  
 Injury Severity: C - POSSIBLE INJURY  
 Last Updated: 07/18/2024

Modify Search Start New Search

- Crash ID
- Crash Date
- County
- City
- Agency
- Case ID
- Injury Severity
- Last Updated

- To select a crash report for purchase, click a Crash Report hyperlink.
- The 'Crash Report Found' screen will appear.

Home / Crash Report Search / Crash Report

## Crash Report Found

Crash Report 20090611 matches your [search criteria](#)

Please read the summary information below to verify that this is your Crash Report prior to purchasing:

**CRASH REPORT 20090611**

Crash Date:

County:

City:

Agency:

Case ID:

Last Updated:

Modify Search Start New Search

**Purchase Options**

Report Type:  
Select Your Report Type

[Information About Report Types](#)

Report Redaction Style:  
Select Redaction Style

[Information About Redaction Styles](#)

[Do I qualify for a Non-Redacted Report?](#)

[Add To Cart](#)

## 4.2. Single Crash Report Returned

- If only one report is returned, the 'Crash Report Found' screen will appear.

Home / Crash Report Search / Crash Report

## Crash Report Found

Crash Report 20090611 matches your [search criteria](#)

Please read the summary information below to verify that this is your Crash Report prior to purchasing:

**CRASH REPORT 20090611**

Crash Date:

County:

City:

Agency:

Case ID:

Last Updated:

[Modify Search](#) [Start New Search](#)

**Purchase Options**

Report Type:  
Select Your Report Type

[Information About Report Types](#)

Report Redaction Style:  
Select Redaction Style

[Information About Redaction Styles](#)

[Do I qualify for a Non-Redacted Report?](#)

[Add To Cart](#)

### 4.3. No Search Results Returned

1. If no crashes meet the search criteria, the 'No Search Results' screen will be provided.

Home / Crash Report Search / No Matching Results

## No Search Results

No Crash Reports matched your [search criteria](#)

The crash report requested may not yet be available for purchase if it occurred more recently than **08/12/2024**.

Texas peace officers have up to 10 days from the date of the crash to submit a crash report to the Texas Department of Transportation.

In addition, once submitted, a crash report may take up to 4 days to be processed.

[Tips For Getting Better Results](#) [See More...](#)

**More Options:**

[Purchase a certified letter](#) indicating no Crash Report exists in CRIS matching this search (\$0.00).

[Return To Search](#) [Start New Search](#)

2. Select the 'search criteria' link to view criteria entered.

Home / Crash Report Search / No Matching Results

## No Search Results

No Crash Reports matched your [search criteria](#)

The crash report requested may not yet be available for purchase if it occurred more recently than **08/12/2024**.

Texas peace officers have up to 10 days from the date of the crash to submit a crash report to the Texas Department of Transportation.

In addition, once submitted, a crash report may take up to 4 days to be processed.

[Tips For Getting Better Results](#) [See More...](#)

**More Options:**

[Purchase a certified letter](#) indicating no Crash Report exists in CRIS matching this search (\$0.00).

[Return To Search](#) [Start New Search](#)

**Search Criteria**

First Name: Jennifer

Last Name or Company Name: Lantern

County: ARANSAS

City: FULTON

Crash Start Date: 01/01/2023

Crash End Date: 06/30/2023

3. Select the 'See More...' option to view tips for getting better search results:

**No Search Results**  
 No Crash Reports matched your [search criteria](#)

The crash report requested may not yet be available for purchase if it occurred more recently than **05/29/2025**.

Texas peace officers have up to 10 days from the date of the crash to submit a crash report to the Texas Department of Transportation.

In addition, once submitted, a crash report may take up to 4 days to be processed.

[Tips For Getting Better Results](#) [See More...](#)

More Options:  
[Purchase a certified letter](#) indicating no Crash Report exists in CRIS matching this search (\$0.00).

[Return To Search](#) [Start New Search](#)

4. Select the 'Purchase a certified letter' link to receive a letter indicating that no crash reports exist in CRIS matching the entered search criteria. There is no charge for a Certified Letter of No Record.

Home / Crash Report Search / No Matching Results

**No Search Results**  
 No Crash Reports matched your [search criteria](#)

The crash report requested may not yet be available for purchase if it occurred more recently than **08/12/2024**.

Texas peace officers have up to 10 days from the date of the crash to submit a crash report to the Texas Department of Transportation.

In addition, once submitted, a crash report may take up to 4 days to be processed.

[Tips For Getting Better Results](#) [See More...](#)

More Options:  
[Purchase a certified letter](#) indicating no Crash Report exists in CRIS matching this search (\$0.00).

[Return To Search](#) [Start New Search](#)

## 4.4. Select Crash Report for Purchase

1. Select a Report Type and Redaction Style.

**C.R.I.S. PURCHASE**  
 Crash Records Information System

[View My Cart \(0 Items\)](#) [Help](#)

Home / Crash Report Search / Crash Report

**Crash Report Found**  
 Crash Report 15761447 matches your [search criteria](#)

Please read the summary information below to verify that this is your Crash Report prior to purchasing:

**CRASH REPORT 15761447**

Crash Date:

County:

City:

Agency:

Case ID:

Last Updated:

[Modify Search](#) [Start New Search](#)

**Purchase Options**

**Report Type:**  
 Select Your Report Type

[Information About Report Types](#)

**Report Redaction Style:**  
 Select Redaction Style

[Information About Redaction Styles](#)

[Do I qualify for a Non-Redacted Report?](#)

[Add To Cart](#)

- a. Report Type:
  - i. Certified (\$8) – Includes a copy of the crash report stamped with 'Copy from Custodial File' and an official document that certifies the provided

crash report is a true and correct copy of the Texas Peace Officer's Crash Report filed with the Department. This document includes the signature of the Custodian of Motor Vehicle Crash Records as well as the official Texas Department of Transportation seal. Certified reports are usually required for legal proceedings, employment verification, etc.

- ii. Uncertified (\$6) – Includes a copy of the crash report stamped with 'Copy from Custodial File'. This report does NOT include the additional Certified Report document containing the signature of the Custodian of Motor Vehicle Crash Records or the official Texas Department of Transportation seal. Uncertified reports are used for personal records or unofficial business.

b. Report Redaction Style:

- i. Non-Redacted Report – This is a full copy of the Crash report with no personal information hidden. The Non-Redacted Report is available only to any person directly concerned in the crash or has established a proper interest therein, such as the authorized representative of a person involved in the crash, an insurance company that issued a policy, a parent or legal guardian of a driver involved in the crash. Note that you will be asked to complete an Affidavit certifying your qualifying interest in the crash upon adding the Crash Report to your Cart.

- 1. Only one Non-Redacted report can be purchased. Any additional purchased reports will be required to be Redacted. If an attempt is made to add more than one Non-Redacted report to the Cart, the following message will be received:



- ii. Redacted Report – All personal information including but not limited to phone numbers, addresses, and dates of birth will be hidden from view. Redacted Crash Reports are available to anyone.

- 2. Select 'Add to Cart' button to proceed with purchase.

#### **4.5. Non-Redacted Crash Report Certification**

- 1. If the Non-Redacted report type is selected, you will have to complete the Crash Report Purchase Certification form per Texas Transportation Code 550.065.

**Qualifications for Non-Redacted Report**

In order to purchase a Non-Redacted copy of Texas peace officer's Crash Report 20091122 located using entered search criteria , you must certify that you meet one of the requirements of Texas Transportation Code 550.065.

Providing false information on this governmental record is a violation of Texas Penal Code §37.10 and could result in criminal penalties.  
(Certification Disclaimer)

First Name \*  Last Name \*

Organization Name (If Applicable)

**Qualification for Certification**

I certify that I meet the requirements of Texas Transportation Code 550.065(c)(4) to obtain a copy of the requested crash report based on the qualification(s) selected below:

ANY PERSON INVOLVED IN THE ACCIDENT  
▶ Example: Driver, passenger, pedestrian

THE AUTHORIZED REPRESENTATIVE OF ANY PERSON INVOLVED IN THE ACCIDENT  
▶ Example: Attorney, trustee, power of attorney

A DRIVER INVOLVED IN THE ACCIDENT  
▶ Example: The person driving in the crash

AN EMPLOYER, PARENT OR LEGAL GUARDIAN OF A DRIVER INVOLVED IN THE ACCIDENT  
▶ Example: Current employer, parent or legal guardian

\*\* Indicates qualification requires Organization Name to be entered

2. The First Name and Last Name Fields are mandatory. The Organization Name is optional and should be added if applicable. Note – Some qualifications require the Organization Name.
  3. Select one of the qualifications and select the 'Certify' button.
  4. If the 'I DO NOT MEET ANY OF THE QUALIFICATION LISTED ABOVE' option is selected, an additional field to explain justification will be provided. Add justification and select 'Certify' button.
- \* Note 1 - A redacted copy will be provided if an insufficient or non-qualifying justification is submitted.**
- \* Note 2 - Reports that require justification will not be made immediately available. A disclaimer will be provided during checkout.**

I DO NOT MEET ANY OF THE QUALIFICATIONS LISTED ABOVE, HOWEVER, I CERTIFY THAT I AM A PERSON DIRECTLY CONCERNED IN THE ACCIDENT OR HAVE A PROPER INTEREST THEREIN. PLEASE PROVIDE AN EXPLANATION FOR HOW YOU MEET THIS REQUIREMENT. \*\*

 By selecting this box, you have indicated you do not qualify for one of the above listed options required to purchase a non-redacted report. Provide a justification demonstrating that you qualify to receive this report, which will be reviewed by TxDOT staff. Please note that writing 'legal request' or purchasing the crash reports of an individual that you are not the authorized representative of will result in receiving a redacted report per Texas Transportation Code 550.065.

Justification \*

▶ Please explain your justification for purchasing this Non-Redacted Crash Report

\*\* Indicates qualification requires Organization Name to be entered

## 5. Purchase Crash Report(s)

### 5.1. Completing Purchase

1. After crash report(s) have been found, select 'VIEW MY CART' to complete the Purchase.

**C.R.I.S. PURCHASE**  
Crash Records Information System

View My Cart (2 Items) Help

Home / My Cart

### My Cart

The following Crash Reports have been added to your Cart:

Crash ID	Report Type	Redaction Style	Price	
30002349	Certified Crash Record ( <a href="#">Change Report Type</a> )	Non-Redacted ( <a href="#">Change Redaction Style</a> )	\$8.00	<a href="#">Remove</a>
30000535	Uncertified Crash Record ( <a href="#">Change Report Type</a> )	Redacted ( <a href="#">Change Redaction Style</a> )	\$6.00	<a href="#">Remove</a>

**Ready to Checkout?**

Enter Email Address \*

Confirmation email and download instructions will be sent to this address

Select Payment Type: Credit Card

Base Price: \$14.00

Total Price: \$14.57

[Pay Now at Texas.gov](#) [Continue Searching](#)

2. If the wrong Report Type or Redaction Style was selected for a particular report, the 'Change Report Type' or 'Change Redaction Style' links can be used to change it.
3. The price for each report is shown, as well as the Total Price that includes a processing fee and surcharge from Texas.gov for credit card purchases. Note – there is not a processing fee or surcharge on electronic check payments, however, there is a ten-day holding period before the purchased crashes will be released.
4. To change the Payment Type, select the dropdown arrow next to Credit Card. Changing the Payment Type will update the Total Price.

### 5.2. Purchase by Credit Card

1. To finalize the Purchase, enter a valid email address and select the 'Pay Now at Texas.gov' button. All payments are processed through Texas.gov.

**C.R.I.S. PURCHASE**  
Crash Records Information System

View My Cart (2 Items) Help

Home / My Cart

## My Cart

The following Crash Reports have been added to your Cart:

Crash ID	Report Type	Redaction Style	Price	
30002349	Certified Crash Record ( <a href="#">Change Report Type</a> )	Non-Redacted ( <a href="#">Change Redaction Style</a> )	\$8.00	<a href="#">Remove</a>
30000535	Uncertified Crash Record ( <a href="#">Change Report Type</a> )	Redacted ( <a href="#">Change Redaction Style</a> )	\$6.00	<a href="#">Remove</a>

**Ready to Checkout?**

Enter Email Address \*

Confirmation email and download instructions will be sent to this address

Select Payment Type: Credit Card

Base Price: \$14.00

**Total Price:** \$14.57

[Pay Now at Texas.gov](#) [Continue Searching](#)

- A disclaimer will be provided. Read the disclaimer and select 'Continue' to go to the Texas.gov site for payment information.

## My Cart

The following Crash Reports have been added to your Cart:

Crash ID	Report Type	Redaction Style	Price	
30002349	Certified Crash Record ( <a href="#">Change Report Type</a> )	Non-Redacted ( <a href="#">Change Redaction Style</a> )	\$8.00	<a href="#">Remove</a>
30000535	Uncertified Crash Record ( <a href="#">Change Report Type</a> )	Redacted ( <a href="#">Change Redaction Style</a> )	\$6.00	<a href="#">Remove</a>

**Ready to Checkout?**

Enter Email Address \*

SampleSample@gmail.com

Confirmation email and download instructions will be sent to this address

Select Payment Type: Credit Card

Base Price: \$14.00

**Total Price:** \$14.57

[Pay Now at Texas.gov](#) [Continue Searching](#)

**Purchase Disclaimer**

**Purchased reports are available to download for 10 days.**

All sales are final. No credit or refund shall be given for reports purchased. This service is provided by Texas.gov, the official website of Texas. The price of this service includes non-refundable funds that support the ongoing operations and enhancements of Texas.gov, which is provided by a third party in partnership with the State. (Total Cost Disclaimer).

**Redacted Reports NOT Immediately Available for Download**

Your request will be reviewed, and you will be notified by email when your Redacted Crash Reports are available. This can take up to 10 business days.

[Continue](#)

- Complete the Payment and Customer Information on the Payment screen.
- Complete reCAPTCHA and select 'Submit'.
- Once the payment has been submitted a purchase receipt will be emailed.



## TxDOT Crash Report Purchase






### Card Information

**Card Number\***



**Expiration Date\***

**CVV\***



### Billing Address

**First Name\***

**Last Name\***

**Address Line 1\***

**Address Line 2**

**City\***

**State\***

**Zip\***

**Country\***

**Phone**

**Email**

\* Required fields

Crash Report Price	\$ 8.00
Texas.gov fee***	\$ 0.44
<b>Total</b>	<b>\$ 8.44</b>

\*\*\*Payment includes Texas.gov cost recovery fees for the state of Texas.

I am human
 

6. The 'Download Crash Reports' screen will appear.  
**\*Note – Non-Redacted crashes will be made available immediately for credit card payments. Redacted crashes will be made available within 10 business days.**
7. Select Download to review the purchased crash report available.

## Download Crash Reports

Please find your Crash Reports below in order to download a PDF copy

Please save the following reference number for your records in order to return to this page: 601CDLD2L0J467

**⚠ Not All Crash Reports Are Ready For Download**

Crash Reports shown below marked "Awaiting Review" should be available within 10 days. You will be contacted by email when your reports are ready to be downloaded.

**Invoice Details**

Local Reference ID: 601CDLD2L0J467  
 Purchase Date: 06/12/2025  
 CR-3 Codesheet  : [2023 Crash Report Code Sheet](#)

Download Status	Crash ID	Report Type	Search Information
<a href="#">Download</a>	30002349	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
<b>⚠ Awaiting Review</b>	30000535	Uncertified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>

[Start new Crash Report Search](#)

- For information regarding the codes found within the crash report, select the CR-3 Code Sheet link. Depending on the crash years selected, there can be multiple code sheets provided.

## Download Crash Reports

Please find your Crash Reports below in order to download a PDF copy

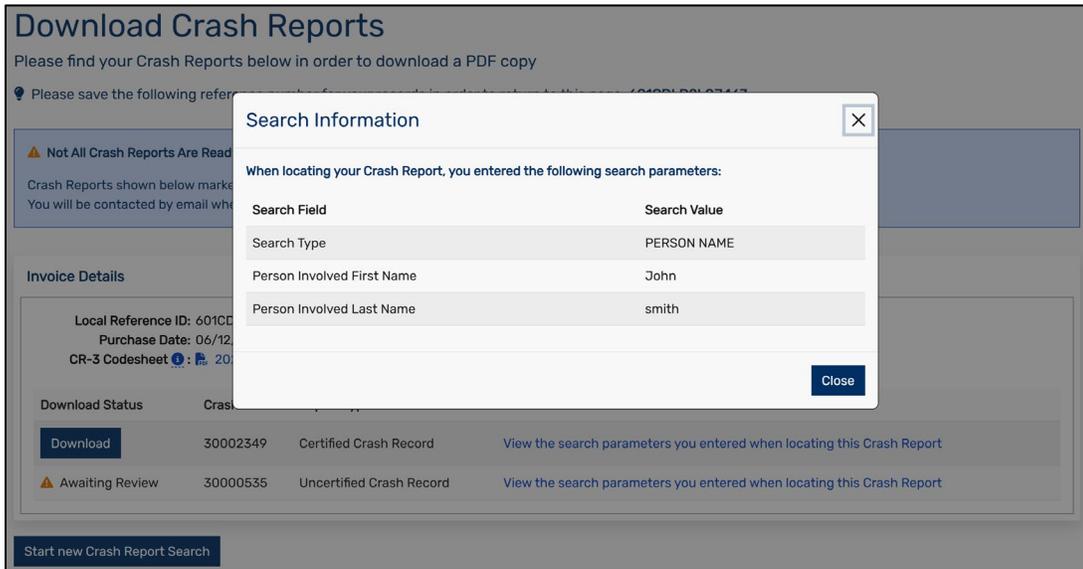
**Invoice Details**

Local Reference ID: 601CD60A7PY976  
 Purchase Date: 06/11/2025  
 CR-3 Codesheet  : [2015 Crash Report Code Sheet](#)  
[2018 Crash Report Code Sheet](#)  
[2023 Crash Report Code Sheet](#)

Download Status	Crash ID	Report Type	Search Information
<a href="#">Download</a>	30001539	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
<a href="#">Download</a>	14696527	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
<a href="#">Download</a>	20090729	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>

[Download ZIP File With All Crash Reports](#)   [Start new Crash Report Search](#)

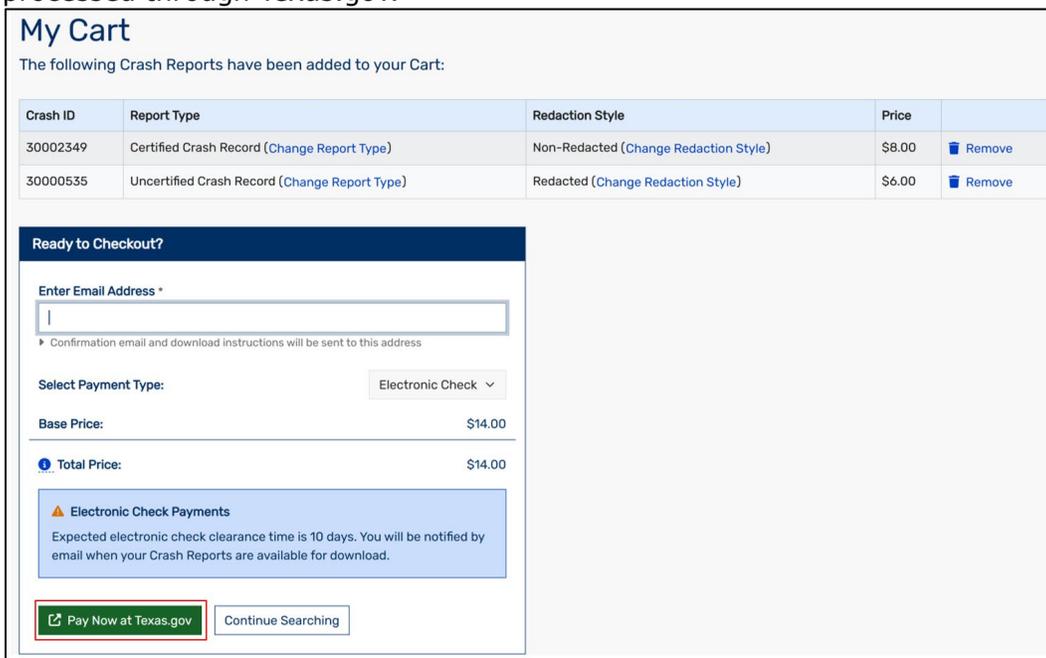
- Select the 'View the search parameters you entered when locating this Crash Report' link under Search Information to view search information/criteria.



10. Select Download to review the purchased crash report available.
11. For information regarding the codes found within the crash report, select the CR-3 Code Sheet link. Depending on the crash years selected, there can be multiple code sheets provided.

### 5.3. Purchase by Electronic Check/ACH

1. To finalize the Purchase, enter a valid email address, change the Payment Type to 'Electronic Check', and select the 'Pay Now at Texas.gov' button. All payments are processed through Texas.gov.



2. A disclaimer will be provided. Read the disclaimer and select 'Continue' to go to the Texas.gov site for payment information.

**My Cart**

The following Crash Reports have been added to your Cart:

Crash ID	Report Type	Price	
20091122	Uncertified Crash Record (Change Report Style)	\$6.00	Remove
20091123	Certified Crash Record (Change Report Style)	\$8.00	Remove

**Ready to Checkout?**

Payment Type:

Base Price:

**Total Price:**

**Electronic Check Payments**  
Expected electronic check clearance time is 10 days. We will email you when your Crash Reports are available for download.

[Pay Now at Texas.gov](#)   [Continue Searching](#)

**Purchase Disclaimer** [X]

**Purchased reports are available to download for 15 days.**

All sales are final. No credit or refund shall be given for reports purchased. This service is provided by Texas.gov, the official website of Texas. The price of this service includes non-refundable funds that support the ongoing operations and enhancements of Texas.gov, which is provided by a third party in partnership with the State. (Total Cost Disclaimer).

**Redacted Reports NOT Immediately Available for Download**

Your request will be reviewed, and you will be notified by email when your Redacted Crash Reports are available. This can take up to 3 business days.

[Continue](#)

3. Complete the Payment and Customer Information on the Payment screen.
4. Review the Terms and Conditions section and select the checkbox for 'Accept Terms & Conditions'.
5. Complete reCAPTCHA and select 'Submit'.
- \* **NOTE – Payments being funded by a FOREIGN source cannot be processed.**
6. Once the payment has been submitted a purchase receipt will be emailed.



## TxDOT Crash Report Purchase



### Account Information

**Account Type\***

**Routing Number\***

**Account Number\***

**Confirm Account Number\***



ROUTING NUMBER      ACCOUNT NUMBER

### Billing Address

**First Name\***

**Last Name\***

**Address Line 1\***

**Address Line 2**

**City\***

**State\***

**Zip\***

**Country\***

**Phone**

**Email**

\* Required fields

Crash Report Price	\$ 14.00
Texas.gov fee***	\$ 0.00
<b>Total</b>	<b>\$ 14.00</b>

By entering my own or my Company's routing and account number above and clicking **Submit**, either as an individual or as an authorized Company representative, I authorize the payment in the amount indicated above to be processed as an electronic funds transfer (EFT) or draft drawn from either my own or the Company's checking or savings account as indicated above and, if necessary, electronic credits to my own or the Company's account to correct erroneous debits. I understand that the processing of the payment will be completed within 1-2 banking days. If the payment returns unpaid, I authorize you or your service provider to collect the payment by EFT(s) or draft(s) drawn from my own or the Company account. I understand that this authorization will remain in full force and effect until I notify you that I wish to revoke it and allow you reasonable opportunity to act on my notice.

I accept these terms, acknowledge these disclosures and authorize this payment on behalf of myself or my Company and further agree, on Company's behalf, that Company shall be bound by the NACHA Rules in effect, both now and as amended from time to time.

PLEASE PRINT A COPY OF THIS PAGE FOR YOUR RECORDS.

[Accept Terms & Conditions](#)

\*\*Payment includes Texas.gov cost recovery fees for the state of Texas.

I am human



hCaptcha  
Privacy - Terms

7. The 'Download Crash Reports' screen will appear.
  - \*Note 1– Non-Redacted crashes will be made available immediately for credit card payments. Redacted crashes will be made available within 10 business days for purchases of up to 99 reports, and within 20 business days for purchases of 100 reports or more.**
  - \* Note 2 - Crash Reports purchased using ACH cannot be downloaded until the payment has cleared. All reports awaiting ACH clearance will be available within 10 days.**

## Download Crash Reports

Please find your Crash Reports below in order to download a PDF copy

Please save the following reference number for your records in order to return to this page: **601CDFPSIRR222**

**⚠ Not All Crash Reports Are Ready For Download**

Crash Reports purchased using ACH cannot be downloaded until the payment has cleared. All reports awaiting ACH clearance will be available within 10 days. Crash Reports shown below marked "Awaiting Review" should be available within 10 days. You will be contacted by email when your reports are ready to be downloaded.

**Invoice Details**

Local Reference ID: 601CDFPSIRR222  
Purchase Date: 06/12/2025

Download Status	Crash ID	Report Type	Search Information
⚠ Awaiting ACH Processing	30002349	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
⚠ Awaiting ACH Processing and Review	30000540	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
⚠ Awaiting ACH Processing and Review	30000535	Uncertified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>

[Start new Crash Report Search](#)

- Once the crash reports are ready for download, for information regarding the codes found within the crash report, select the CR-3 Code Sheet link. Depending on the crash years selected, there can be multiple code sheets provided.

View My Cart (0 Items) Help

Home / Download Previous Purchase / Download Crash Reports

## Download Crash Reports

Please find your Crash Reports below in order to download a PDF copy

**Invoice Details**

Local Reference ID: 601CD60A7PY976  
Purchase Date: 06/11/2025

**CR-3 Codesheet** [2015 Crash Report Code Sheet](#)  
[2018 Crash Report Code Sheet](#)  
[2023 Crash Report Code Sheet](#)

Download Status	Crash ID	Report Type	Search Information
<a href="#">Download</a>	30001539	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
<a href="#">Download</a>	14696527	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
<a href="#">Download</a>	20090729	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>

[Download ZIP File With All Crash Reports](#)
[Start new Crash Report Search](#)

- Select the 'View the search parameters you entered when locating this Crash Report' link under Search Information to view search information/criteria.

## Download Crash Reports

Please find your Crash Reports below in order to download a PDF copy

Please save the following reference number for your records in order to return to this page: 601CDFPSIRR222

⚠ Not All Crash Reports Are Read  
Crash Reports purchased using ACH  
Crash Reports shown below marked with a red 'X'  
You will be contacted by email within 10 days.

**Search Information** [X]

When locating your Crash Report, you entered the following search parameters:

Search Field	Search Value
Search Type	PERSON NAME
Person Involved First Name	John
Person Involved Last Name	Smith

[Close](#)

**Invoice Details**

Local Reference ID: 601CDFPSIRR222  
Purchase Date: 06/12/2024

**Download Status**

- ⚠ Awaiting ACH Processing
- ⚠ Awaiting ACH Processing and Review 30000540 Certified Crash Record [View the search parameters you entered when locating this Crash Report](#)
- ⚠ Awaiting ACH Processing and Review 30000535 Uncertified Crash Record [View the search parameters you entered when locating this Crash Report](#)

[Start new Crash Report Search](#)

## 6. Download Previously Purchased Crash Reports

### 6.1. Download Crash Reports from Payment Receipt Confirmation

1. For each purchase transaction, the purchaser will receive an email confirming the payment.
2. Select the 'Contact Uri' link or enter into browser search bar.

### Payment Receipt Confirmation

Your payment was successfully processed. You may print this receipt page for your records. While viewing the online receipt, select continue to go to your report download page.

**Receipt Contact Information**

Contact Name: TXDOT - Crash Data & Analysis  
Contact Email: [support@crishlp.com](mailto:support@crishlp.com)  
Contact Phone: 844-CRIS-HLP

Contact Uri:

**Transaction Summary**

Description	Amount
TxDOT Crash Report	\$14.57
Texas.gov Price	\$14.57

**Customer Information**

Customer Name: Sample Sample  
Local Reference ID: 601CDGAGH7V261  
Receipt Date: 8/27/2024  
Receipt Time: 01:15:32 PM CDT

**Payment Information**

Payment Type: Credit Card  
Credit Card Type: DISC  
Credit Card Number: \*\*\*\*\*8253  
Order ID: 72088778  
Name on Credit Card: Sample Sample

**Account Holder Information**

Billing Address: 123 Sample  
Billing City, State: Sample, TX  
Billing Zip/Postal Code: 78401  
Country: US

Phone Number: 1234567890  
This receipt has been emailed to the address below.  
Email Address:

3. User will be redirected to the 'Download Previous Purchase' screen.
4. Enter the Local Reference ID provided on the Purchase Receipt Confirmation.  
**\*Note – user can also copy and paste the Local Reference ID from the email into this field.**
5. Select 'Continue'.

**C.R.I.S. PURCHASE**  
 Crash Records Information System

[View My Cart \(0 Items\)](#)
[Help](#)

[Home](#) / [Download Previous Purchase](#)

## Download Previous Purchase

Please enter the Local Reference ID for the Crash Report that you purchased

Local Reference ID \*

Local Reference ID can be found in the receipt that was emailed to you after your purchase

[Continue](#)

[Need Help?](#) Please go to the [Help Center](#) for answers to your questions or to contact support.

6. The Download Crash Reports screen will appear.

## Download Crash Reports

Please find your Crash Reports below in order to download a PDF copy

Please save the following reference number for your records in order to return to this page: **601CDLD2L0J467**

**Not All Crash Reports Are Ready For Download**

Crash Reports shown below marked "Awaiting Review" should be available within 10 days. You will be contacted by email when your reports are ready to be downloaded.

**Invoice Details**

Local Reference ID: 601CDLD2L0J467  
 Purchase Date: 06/12/2025  
 CR-3 Codesheet: [2023 Crash Report Code Sheet](#)

Download Status	Crash ID	Report Type	Search Information
<a href="#">Download</a>	30002349	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>
<b>Awaiting Review</b>	30000535	Uncertified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>

[Start new Crash Report Search](#)

## 6.2. Downloading Redacted Crash Reports

1. Once your redacted crash reports have been reviewed by TxDOT, you will receive an email with the subject 'Purchase Crash Reports are ready for download'.
2. Select the URL provided in the email or enter <https://cris.dot.state.tx.us/public/Purchase>.

**C.R.I.S. BY TxDOT**  
Crash Records Information System

**(UAT) Purchased Crash Reports are ready for download**

Your previously purchased redacted crash reports are available for download.

To access your reports:  
Click here: [Download Crash Reports](#).  
Enter the Local Reference ID located on your previously received email receipt  
Select Continue, then the Download button

Your report(s) will be available for download through the Purchase system for 10 days.

Copyright Texas Department of Transportation, All Rights Reserved 2025

3. Select the green 'Download Previous Purchase' button.

**C.R.I.S. PURCHASE**  
Crash Records Information System

View My Cart (0 Items) Help

**TxDOT Crash Report Online Purchase System**

Using this system, you can search for and purchase Certified copies of your Texas Peace Officer's Crash Report (CR-3).

Search for your Crash Report Download Previous Purchase

4. Enter the Local Reference ID provided on the Purchase Receipt Confirmation.  
**\*Note – user can also copy and paste the Local Reference ID from the email into this field.**
5. Select 'Continue'.

**C.R.I.S. PURCHASE**  
Crash Records Information System

View My Cart (0 Items) Help

Home / Download Previous Purchase

**Download Previous Purchase**

Please enter the Local Reference ID for the Crash Report that you purchased

Local Reference ID \*

Local Reference ID can be found in the receipt that was emailed to you after your purchase

Continue

Need Help? Please go to the [Help Center](#) for answers to your questions or to contact support.

6. The Download Crash Reports screen will appear.

## Download Crash Reports

Please find your Crash Reports below in order to download a PDF copy

**Invoice Details**

Local Reference ID: 601CDA9A4U9228  
 Purchase Date: 06/16/2025  
 CR-3 Codesheet  [2023 Crash Report Code Sheet](#)

Download Status	Crash ID	Report Type	Search Information
<a href="#">Download</a>	20090611	Certified Crash Record	<a href="#">View the search parameters you entered when locating this Crash Report</a>

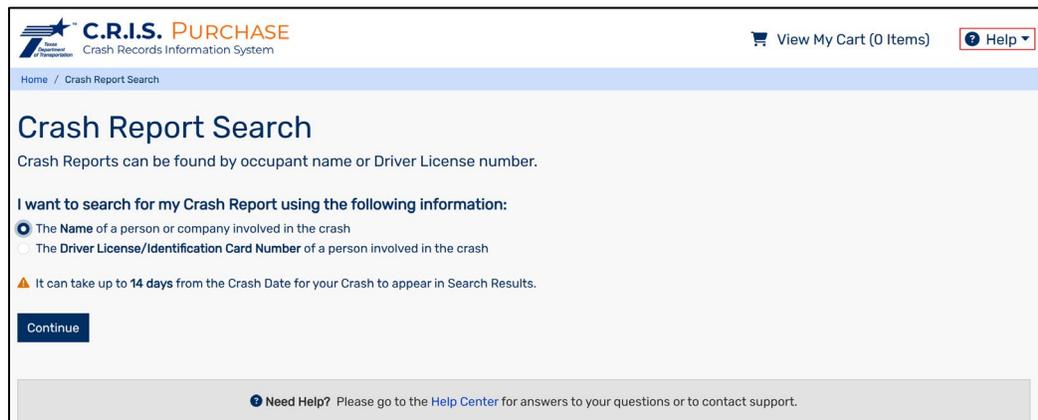
[Start new Crash Report Search](#)

 **Need Help?** Please go to the [Help Center](#) for answers to your questions or to contact support.

## 7. Contact Information

If you have issues or questions, contact the CRIS Help Desk:

- By clicking on the Help Center under Help on the top of the page. The system navigates to the Help Center page where user can find answers to the questions by typing in the question under "How can we help you today" or click on "Chat with a representative".



- By clicking on the Help Center link on the bottom of the page. The system navigates to the Help Center page where user can find answers to the questions by typing in the question under "How can we help you today" or click on "Chat with a representative".

 C.R.I.S. PURCHASE  
Crash Records Information System

[View My Cart \(0 Items\)](#) [Help](#)

[Home](#) / [Crash Report Search](#)

## Crash Report Search

Crash Reports can be found by occupant name or Driver License number.

I want to search for my Crash Report using the following information:

- The Name of a person or company involved in the crash
- The Driver License/Identification Card Number of a person involved in the crash

▲ It can take up to **14 days** from the Crash Date for your Crash to appear in Search Results.

[Continue](#)

**Need Help?** Please go to the [Help Center](#) for answers to your questions or to contact support.

- Phone: (844) CRIS-HLP, 7:00 AM – 7:00 PM, 7 days per week, 365 days per year.
- Email: [support@crishlp.com](mailto:support@crishlp.com)